

Helping us to Help You

The Daughters of Charity Child and Family Service is committed to the research and evaluation of our service.

We are currently working with Trinity College Dublin to help us to provide the best service possible to the families that we work with. You will be asked to complete an anonymous questionnaire, which will allow us to measure the effectiveness of our work with you.

Participation is voluntary and will not affect you accessing the Dublin Safer Families Service.

Your participation will assist us in improving our services.

Appointments

Appointment arrangements will be made in consultation with family members and referrers. If you are unable to attend an appointment we ask that you contact the Service to cancel and rearrange for another time/date.

Contact Us

Dublin Safer Families Service,
Claidhe Mór,
Swords Road,
Santry,
Dublin 9,
D09 NY65

Tel: (01) 862 7700

For more information about our
service please visit:

www.docchildandfamily.ie

**WORKING TOGETHER TO STOP
VIOLENCE IN FAMILIES**

Dublin Safer Families SERVICE



Daughters of Charity
Child & Family Service

Who Are We?

The **Dublin Safer Families Service** within the Daughters of Charity Child and Family Service is a Gender, Sexual and Domestic Violence Service. We work with parents and children to increase family safety and to prevent and stop violence.

We meet both parents separately and possibly together. Children may attend the service with the consent of both parents.

We are based in Santry and work in partnership with **TUSLA (Child & Family Agency) and the Probation Service.**

As a professional organisation we work under legislation which strives to protect the rights, safety and welfare of children. We are particularly attentive to the **impact on children (up to the age of 18) who experience violence.**

Referral

Families are referred to the Dublin Safer Families Service by the Social Work Department or the Probation Service following assessment.

The Dublin Safer Families Service aims to work specifically with families where **violence** has created difficulties or is currently a concern.

Violence can include:

‘The use of physical or emotional force or the threat of physical force including sexual violence in close adult relationships. It can also involve emotional abuse, the destruction of property, isolation from friends, family & other potential sources of support; threats to others including children; stalking; & control over access to money, personal items, food, transportation & the telephone.’

(Cited from Child Protection and Welfare Practice Handbook, 2011).

The Work

The Family Worker/s allocated to your family will initially meet with each adult for a **‘Welcome Information Meeting.’**

At this meeting, you will be introduced to your Family Worker/s and the Service Manager. Your referral to our service will be discussed and our policies will be explained. A **No-Violence Contract** will need to be signed before work can begin.

The initial sessions are focused on gathering information. This will allow the Family Worker/s to gain a clearer understanding of the needs/risks in your family and your experiences of violence. We will explore individual roles and personal responsibilities to ensure safety in your family.

We will work together to develop a **‘Safety Plan’** and to promote positive change.

